



DISTRICT OF COLUMBIA
OFFICE OF THE INSPECTOR GENERAL

REPORT OF INSPECTION

DEPARTMENT OF MOTOR VEHICLES
INSPECTION STATION

Report No. 00-0003KV

August 2000

Charles C. Maddox, Esquire
Inspector General

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Office of the Inspector General

Charles C. Maddox, Esq.
Inspector General



August 21, 2000

Ms. Sherryl Hobbs-Newman, Director
Department of Motor Vehicles
301 C Street, N.W., Suite 1018
Washington, D.C. 20001

Dear Ms. Hobbs-Newman:

Please find enclosed the final *Report of Inspection of the Department of Motor Vehicles (DMV) Inspection Station*. Comments from DMV on the 26 findings and 33 recommendations by the inspection team are included in the report. I want to express my appreciation for the thoroughness and clarity of your comments and their smooth integration into our draft.

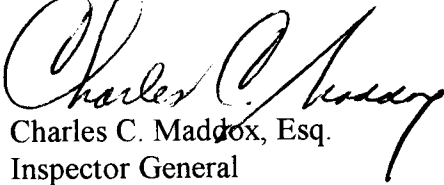
Also enclosed are *Compliance Forms* on which to record and report to this office any actions you have taken concerning each outstanding recommendation. These forms will assist you in tracking the completion of action(s) taken by your staff, and will assist this Office in its inspection follow-up activities. My Inspections and Evaluations Division tracks agency compliance with all agreed-upon recommendations made in our reports of inspection. We request that you and your administrators establish response dates on the forms and advise us of those dates so we can enter them on our copies of the *Compliance Forms*. We know that in some instances, things beyond your control such as budget decisions impact on trying to set specific deadlines. We request, however, that you at least assign *target dates* based on whatever knowledge and experience you have about a particular issue. Please ensure that the *Compliance Forms* are returned to the OIG by the response date, and that reports of "Agency Action Taken" reflect actual completion, in whole or in part, of a recommended action rather than "planned" action.

The Inspections and Evaluations Division and I appreciate the cooperation shown by you and your employees during the inspection. We hope to continue in a cooperative relationship during the upcoming follow-up period.

Sherryl Hobbs-Newman
August 21, 2000
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If you have questions or require assistance in the course of complying with our recommendations, please contact me or Alvin Wright, Jr., Assistant Inspector General for Inspections and Evaluations at (202) 727-5052.

Sincerely,



Charles C. Maddox, Esq.
Inspector General

Enclosure

cc: See Distribution

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D.C. Department of Motor Vehicles Inspection Station

